

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

Sheet	1	of	3	Attorney Docket Number	4366-125
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U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number Number-Kind Code ^{2 (if known)}	Publication Date MM-DD-YYYY	Name of Patentee of Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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	2	5,216,603	06/01/93	Flores et al.	
	3	5,323,314	06/21/94	Baber et al.	
	4	5,619,555	04/08/97	Fenton et al.	
	5	5,627,978	05/06/97	Altom et al.	
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	31	11/669778		Swartz (01-31-2007)	

Examiner Signature		Date Considered	
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*EXAMINER: Initial if reference is considered, whether or not citation is in conformance and not considered. Include copy of this form with next communication to applicant.

Substitute for form 1449A/PTO

Complete if Known

Application Number	10/658,821
Filing Date	09-08-2003
First Named Inventor	Mannani
Art Unit	2616
Examiner Name	MARCELO, MELVIN C

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Examiner Initials*	Cite No. ¹	Foreign Patent Document Country Code ³ ; Number ⁴ ; Kind Code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
	32	EP 1560138	08/03/05	MICROSOFT CORP		
	33	WO 03/025776	03/27/03	GENESYS TELECOMM LAB INC		
	34	WO 03/085539	10/16/03	WORLDCOM INC		

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	36	"Avaya™ Unified Communication Center (UCC) Speech Access Solution", Avaya, Inc. (2002), 4 pages
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	41	A. ROSENBERG, "Enterprise Customer Interfaces: Application Messaging Via Instant Messaging", http://www.commweb.com/article/COM20021209S0001/2 (09-Dec-2002)
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INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Application Number	10/658,821
				Filing Date	09-08-2003
				First Named Inventor	Mamnnani
				Art Unit	2616
				Examiner Name	MARCELO, MELVIN C
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44	Dave ANDERSON and George McNEILL, "Artificial Neural Networks Technology", http://www.dacs.dtic.mil/techs/dacs_reports/text/neural_nets.txt (August 20, 1992) 145 pages
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46	IVTTA Turin 98, "The Linguistic Components Of The REWARD Dialogue Creation Environment And Run Time System", http://cpk.auc.dk/~tb/articles/ivtta98.htm (Sept. 1998) 13 page
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